



**rwta**  
**National**  
+ Conference  
+ Exhibition  
**2023**

The Cold Chain;  
Volatility,  
Global Conflicts  
and Agility.

+ Program  
Speakers



**rwta**  
Confidence in food quality, every day.

QT Gold Coast, Queensland  
Sunday 20<sup>th</sup> - Tuesday 22<sup>nd</sup> August

# Message from the Chairman

**The Refrigerated Warehouse and Transport Association of Australia is proud to be hosting the 81<sup>st</sup> RWTA Conference and Exhibition on the beautiful Gold Coast, 20<sup>th</sup> - 22<sup>nd</sup> August 2023.**

“The Cold Chain; Volatility, Global Conflicts and Agility” are key focus topics for all cold chain participants in today’s world. Supply chain disruptions, cost pressure, resource issues and the need to adapt to ever changing global and local landscapes has never been more important.

On behalf of the RWTA, I invite you to be part of this most significant industry event in 2023. There are a variety of industry experts with global perspectives on the issues relevant to all of us. Hear their thoughts on the future and be involved in interactive Q&A sessions and panel discussions. There are also many opportunities to network with industry participants and to meet a variety of excellent service providers to discuss solutions to your business needs.

Our industry remains a critical part of feeding our population and the conference and exhibition is an excellent opportunity to catch up with the latest trends.

I look forward to seeing you all at the conference!

**Graham Harvey**  
**Chairman**  
**RWTA**





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National  
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**2023**

**QT Gold Coast, Queensland**  
**Sunday 20<sup>th</sup> - Tuesday 22<sup>nd</sup> August**



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Confidence in food quality, every day.

**The Cold Chain; Volatility,  
Global Conflicts and Agility.**

## 2023 PROGRAM - ORDER OF EVENTS

### Sunday 20<sup>th</sup> August

- 1:00pm **Lunch in the Sky** - SkyPoint, Level 78  
Sponsored by NewCold

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- 4:00pm End of Activity

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- 4:00pm **Registration** - QT Gold Coast, Conference Area

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- 6:00pm **Welcome Cocktail Reception** - Stingray QT  
Sponsored by Better Storage Systems

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- 7:00pm **Welcome Dinner** - Stingray QT, 1970's Themed Evening  
Sponsored by Flow Power

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- 9:00pm End of day

- 3:15pm **Presenter:** Jacob Mahoney, Flow Power  
*Agility in Energy Management during Global conflicts and crisis, Case study*

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- 4:00pm **Presenter:** Julian Moore, SMS  
*Practical AI Tools*

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- 4:45pm **Wrap up of the day**

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- 5:00pm **Happy Hour**, Exhibitors Hall  
Sponsored by OZ Labourforce

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- 6:30pm **Dine Around**

### Monday 21<sup>st</sup> August

- 8:00am Breakfast, Exhibitors Hall  
Coffee Cart Sponsored by Labourforce

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- 8:45am **Welcome:** Jillian Whiting MC

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- 9:00am **Official Opening Remarks:** Graham Harvey  
Chairman of the RWTA

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- 9:15am **Keynote Speaker:** Joanna Robinson, Department of TMR  
*Transport and Main Roads Update for the State of QLD*

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- 10:00am **Presenter:** Mark Squirrel, OAM, Global Front Line  
*Working globally amongst chaos;  
How surviving war zones inspired a climb on Mt Everest*

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- 10:45am Morning Tea in Exhibitor Hall  
Coffee Cart Sponsored by Labourforce

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- 11:30am **Tech Talk:** Askin Performance Panels, Matthew Green

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- 11:45am **Frank Vale Award 2023 - Nominee Presentations**  
Sponsored by Askin Performance Panels

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- 12:30pm **Presenter:** Dr. Hermione Parsons  
Australian Logistics Council  
*Navigating the Reality of Australia's Supply Chains*

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- 1:15pm Lunch, Exhibitors Hall  
Coffee Cart Sponsored by Labourforce

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- 2:15pm **Presenter:** Sal Petrocchio, OAM, NHVR  
*National Heavy Vehicle Regulator,  
Our Journey to a National Approach*

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- 3:00pm **Tech Talk:** Toyota Material Handling Australia  
Steve Parbery

### Tuesday 22<sup>nd</sup> August

- 8:00am Breakfast, Exhibitors Hall  
Coffee Cart Sponsored by Labourforce

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- 9:00am **Welcome:** Jillian Whiting MC

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- 9:10am **AGM** - All Invited to Attend

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- 9:40am **Tech Talk:** Swisslog, Charles John

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- 9:55am **Choose your Adventure, Workshops**

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- 11:45am Lunch, Exhibitors Hall  
Coffee Cart Sponsored by Labourforce

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- 1:15pm **Tech Talk:** FDC Construction & Fitout, Cameron Jackson

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- 1:30pm **Presenter:** Shane Brennan, Cold Chain Federation  
*Surviving & Thriving: The Resilient UK and European Cold Chain Amid Crisis & Beyond*

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- 2:15pm **Panel:** Psycho Social Risk Hazards and suggestions to Mitigate Risks  
**Speakers:** Tennille Cilia, Darrell Cox, Nick Murphy, Liz Tully

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- 3:00pm **Presenter:** Marianne Kintzel, RWTA  
*The RWTA Supporting a Resilient Cold Chain in Australia*

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- 3:30pm **Wrap Up & Outlook**

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- 3:45pm **End of Session**

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- 6:00pm **Pre-Gala Cocktail**, QT Ballroom foyer  
Sponsored by Wagner Fire Safety

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- 6:45pm **Gala and Award Dinner**, QT Ballroom

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- 10:00pm **Formal Conference Finale**



# We are thrilled to present the 29<sup>th</sup> Frank Vale State Award Winners from four states including QLD, NSW, VIC and WA.

**The Frank Vale Award has been bestowed annually since 1993 to acknowledge talented young people within the Australian Cold Chain.**

**They must be 35 years old or younger and have worked in the cold chain for a minimum of three years.**

**They are nominated by their employers because they have demonstrated that they have the potential to become future leaders and make a positive contribution to the development of refrigerated logistics in Australia.**

These competitors are the future leaders of the Australian Cold Chain, and as earlier winners have demonstrated, have gone on to be international leaders in our sector.

State Finalists and their partners travel as special guests of the RWTA to attend the Annual RWTA Conference and Exhibition, this year at the QT Gold Coast.

The National Winner of this prestigious Award will, in 2023, be flying to compete on the International stage in Scottsdale Arizona at the GCCA Global NextGen Award.

The GCCA Global NextGen Award recognizes outstanding future leaders in the cold storage industry around the world.

The RWTA would like to acknowledge and thank ASKIN Performance Panels as the ongoing Sponsor of the Frank Vale Award.

**We would like to introduce you to our four finalists for 2023:**

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### **James Bell**

*Americold Logistics, Operations Manager, Western Australia.*



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### **Stacey Cook**

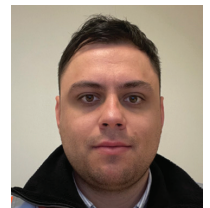
*NewCold, Business Implementation Manager, Victoria.*



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### **Nathan Garcia**

*Americold Logistics, General Manager, Queensland.*



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### **Steven Holiday**

*Americold Logistics, General Manager, New South Wales.*



THIS AWARD IS SPONSORED BY



## Choose Your Adventure, Workshops

Dive into a wealth of knowledge and expertise in the fields of Industrial Relations, Workplace Safety, and Human Resources at our upcoming conference.

There are three workshops but you can only attend two.

Will you choose your sessions based on your professional needs and interests or broaden your horizons by stepping into a new field?

Here's a brief glimpse into what our esteemed speakers have to offer:



### **Workplace Safety – Harnessing Technology for Prevention**

Delve into innovative ways to prevent workplace injuries with [Tennille Cilia](#) of Preventure. Tennille brings over a decade of experience in workers' compensation and workplace safety. She'll share insights on reducing the risk of musculoskeletal injuries by utilizing wearable technology. An essential session for those dedicated to enhancing employee health, safety, and wellbeing in the face of emerging technologies.



### **Human Resources – Maximizing Performance & Productivity**

Gain practical leadership insights from Business Advisor, Consultant, Writer, and Speaker, [Ray Hodge](#). With over 30 years of coaching and management experience, Hodge's session promises non-textbook, real-world advice aimed at "Making Leaders Lives Easier". Dive into the complexities of managing diverse teams and learn effective strategies to draw out the best in your team members, fostering a positive work culture.



### **Industrial Relations – Navigating the New Landscape**

Join [Elisha Radwanowski](#) of ACAPMA to explore the significant shifts in Australia's industrial relations. Understand the new 'streams' of bargaining introduced on June 6, 2023, with a focus on the 'forced' streams that compel businesses to bargain with unions and other businesses. Elisha will offer guidance on protective strategies to mitigate risks, including conducting internal audits and activating standard Enterprise Bargaining or Cooperative Bargaining.

## Unmissable Tech Talks at Our Conference: Fuelling the Future of the Cold Chain

Step into a world of cutting-edge technology and innovative solutions designed specifically for the cold chain industry! We are proud to present four industry-leading companies, each offering a sharp, 15-minute Tech Talk that promises to pack a punch and leave you buzzing with ideas and insights.

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### ASKIN Performance Panels



Experience the pinnacle of cold room panel manufacturing and construction with over 55 years of expertise at your fingertips. ASKIN has an unmatched reputation in designing and constructing diverse projects, from distribution centres and food processing facilities to clean rooms and controlled atmospheres. Get ready to immerse yourself in a world where design, engineering, and construction meet innovation.

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### FDC Construction & Fitout



Meet FDC, the independently owned trailblazers offering top-tier construction, fit-out, and refurbishment services, all with a sustainable focus. Their team of over 600 specialists brings a comprehensive and innovative approach to the cold chain. Be ready to explore how integrated construction services can shape the future of your projects.

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### Swisslog



Prepare to be blown away by Swisslog's data-driven and robotic solutions for logistics automation. As part of the KUKA Group, Swisslog is at the vanguard of warehouse automation, setting new standards and delivering future-proof products and solutions. Don't miss the chance to glimpse the future of logistics automation.

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### Toyota Material Handling Australia



As the world's largest forklift supplier, Toyota Material Handling Australia has been revolutionizing the Australian materials handling market for over half a century. Their commitment extends beyond the supply of new products, focusing on making forklifts safer, more productive, and cost-effective. Discover their secrets to sustained market leadership.

These Tech Talks are more than just presentations – they're your gateway to the cutting-edge tools and services powering the Australian Cold Chain. Learn more about these companies and what they can do for your business.

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## Shane Brennan

Chief Executive Officer  
Cold Chain Federation, UK



Shane leads the Cold Chain Federation, the specialist trade association for the temperature-controlled logistics industry in the United Kingdom.

Shane is an experienced trade association and government relations professional. Since 2018, he has led the strategic renewal of the Federation, adding new members and providing new purpose. At the core of his mission is to lead the industry to understand the opportunities and threats of climate change to the UK Cold Chain industry and its customers.

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## Tennille Cilia

Managing Director  
Preventure ANZ



Preventure is on a mission to partner with employers and WHS providers to reduce the risk of workplace musculoskeletal injuries using wearable technology.

Since beginning in Workers Compensation over a decade ago, Tennille has dedicated her career to employee health, safety, injury management, and wellbeing. She has held specialized roles in occupational health and safety, workers compensation, RTW/injury management, and employee health and wellbeing.

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## Darrell Cox

Chief Executive Officer  
The Empresario Group



Darrell is a Refrigeration Mechanic, who became a versatile and innovative executive. After leading a major Refrigeration company in Australia, he transitioned to focus on training and development, he then progressed into a global role leading the learning and development for a prominent multinational mining company. He now runs The Empresario Group, a business dedicated to leadership development, with a particular emphasis on psychosocial leadership.

Through The Empresario Group, Darrell has focused on developing leaders, particularly in psychosocial leadership. With an emphasis on emotional intelligence, empathy, and effective communication, Darrell helps leaders foster positive and supportive work environments. His focus on psychosocial leadership enables individuals to understand and address the social and emotional aspects of leadership, resulting in enhanced collaboration and team performance.

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## Ray Hodge

Business Advisor



Ray Hodge shares his expertise in leadership, strategy formulation, implementation and business improvement as a consultant, speaker and writer. He enjoys serving a wide range of clients, including individual entrepreneurs, government departments and multi-national organisations.

Ray has a passion for words and writing and has authored three books, the most recent of which is "How Efficiency Changes the Game: Developing Lean Operations for Competitive Advantage". Ray's articles frequently appear in the nationwide magazines of peak professional organisations. He also publishes a weekly free newsletter and video called Mindful Motivation that provides tips and tactics for navigating the human side of work.

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## Marianne Kintzel

Executive Officer  
RWTA



Marianne is the Executive Officer of the Refrigerated Warehouse and Transport Association of Australia Ltd (RWTA).

Her focus is to engage with the membership and raise awareness of the Australian Cold Chain with Government Departments and media channels to support the cold supply chain in Australia.

Marianne is passionate about confidence in food quality, every day and supports the needs of the refrigerated logistics sector by providing solutions nationally to the RWTA Membership.

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## Jacob Mahoney

General Manager  
Energy Solutions  
Flow Power



Jacob joined Flow Power in 2017 and currently holds the position of General Manager, Energy Solutions with responsibility for Business Development, Account Management and Marketing.

At Flow Power, Jacob is responsible for overseeing the development of new business opportunities, having both personally negotiated, and overseen the negotiation of, large energy contracts including Renewable Power Purchasing Agreements and bespoke retail agreements. Additionally, Jacob supports the engineering teams with go to market strategies and product development.

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## Julian Moore

Consultant  
SMS



Julian Moore is a skilled and entertaining speaker who provides practical and useful ideas through real-world examples and case studies. Julian is an unabashed technology geek who is thoroughly enjoying the process of adapting to an AI world. With extensive experience in Australia, New Zealand, and the United Kingdom, Julian is committed to helping organisations achieve their goals.

In his highly practical session you will gain an overview of AI tools relevant to the cold chain sector. Through a live demonstration, you'll see firsthand how AI-powered tools can revolutionise your business and dramatically enhance your effectiveness across a range of common tasks. Gain valuable insights and walk away equipped with actionable knowledge, ready to implement these tools immediately after the session.

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## Nick Murphy

Vice President  
Human Resources APAC &  
LATAM, Americold



Nick has been with Americold since 2022, leading all aspects of the HR function for a multi-country, multi-site workforce. He has over 25 years' experience in Human Resources and Management Consulting, having worked for leading organisations including BHP Billiton, Unilever, Deloitte & Visy Industries.

Nick is passionate about helping organisations, teams and individuals develop, grow and navigate the complexities of the modern business world.

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## Dr Hermione Parsons

Chief Executive Officer  
Australian Logistics Council



A supply chain career spanning three decades, Hermione is a supply chain and freight logistics specialist with executive management experience in public and private sector organisations.

Hermione's career has focussed on end-to-end supply chain strategy, complexity, planning multimodal infrastructure and problem-solving freight logistics in metropolitan, regional and international markets.

Hermione has been the recipient of many industry, university and business awards, and in 2020 was recognised as one of the 100 Most Influential Women in Supply Chain - Global Women Supply Chain Leaders Awards by B2G | Paris | Bahrain | Singapore.

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## Sal Petrocetto, OAM

Chief Executive Officer  
NHVR



Sal has been the CEO of the NHVR since May 2014. His main focuses have been on making the NHVR a customer-centric, risk-based, data-driven modern regulator.

By driving a significant program of reform across Australia's heavy vehicle industry, Sal has enabled a more streamlined approach to service delivery, education, compliance and enforcement, and a greater degree of consistency in how heavy vehicles are regulated.

Over seven years of the HVSI grant program, he has overseen the provision of \$33 million for 132 projects that deliver tangible safety benefits to the industry and the community.

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## Elisha Radwanowski

Executive Manager  
ACAPMA



Elisha has over 20 years of experience working in large and small businesses in both private and public companies. At ACAPMA, Elisha is called on to provide advice, assistance and representation to Members from all corners of the country on everything from compliance with legislation to best practice operations. Elisha serves on various industry safety and regulatory committees including the Fuel Industry Safety Forum and the Armed Robbery and Serious Crimes Advisory Council.

Elisha heads the ACAPMA Employment Department which advises, supports and represents Members on all facets of workplace relations – from Award interpretation, to Enterprise Bargaining to unfair dismissal and Fair Work Commission matters, and delivers the ACAPMA Assisted Compliance Audit programs.

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## Joanna Robinson

A/General Manager  
Department of Transport and  
Main Roads



Joanna Robinson boasts an impressive 25-year tenure with the Queensland Department of Transport and Main Roads, with a strong focus on road safety, network operations, and intelligent transport systems. Currently serving as the Acting General Manager of the Land Transport Safety and Regulation Branch, Joanna assumes responsibility for crucial areas like road and rail safety, heavy vehicle operations, policy formulation, prosecutions services, and accreditation, registration, licensing, and access policies.

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## Mark Squirrell, OAM

Keynote Speaker



Mark "Squiz" Squirrell OAM has lived a high risk and high impact life.

He was awarded the coveted 'Green Beret' whilst serving with the Australian Commando's and then went on to work across the globe as an International Aid Worker.

Squiz escorted food convoys through the Gaza Strip, negotiated with the Liberation Tigers of Tamel Eelam (Tamil Tigers) and brokered deals with Somali Clansmen to ensure the safe delivery of United Nations food aid.

Squiz will be speaking about how his exposure to conflict and, for those that endure poverty, inspired him to climb Mount Everest to raise awareness of global hunger.

Squiz is the author of a memoir 'From Arafat to Everest' and has received the Order of Australia Medal (OAM) for service to the international community through humanitarian aid.

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## Liz Tully

Founder and Owner  
Mental Wealth at Work



Liz Tully specialises in workplace mental health.

With 20 + years of Human Resources experience, Liz is passionate about creating mentally healthy workplaces. It is estimated 1 in 5 Australians are experiencing a mental health condition, and that up to 20% of the workforce may be affected.

Liz believes that by building skills, knowledge and awareness that we can start to create more mentally healthy workplaces. She works with organisations across Australia to build awareness and capability in creating and supporting workplace mental health.

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## Jillian Whiting

MC of the Conference



Jillian Whiting was a familiar face when working with Channel Nine as a reporter and newsreader, teaming with Bruce Paige in 2001 to present the state's top rating 6pm news bulletin.

After hosting the long running Queensland public affairs show Extra in 2006, as well as Nine's Gold Coast news bulletin, Jillian, in 2009, returned to Channel Seven to take up the dream role as a presenter with the enormously successful travel show, Queensland Weekender. Jillian expanded her media interests, with regular roles as a presenter on radio, contributing to News Limited newspapers and online.

Jillian's extensive experience and high profile have now led to a role as a director at Media Potential, working with businesses and individuals in media and presentation training and communication workshops.

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